Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the instant application:

Listing of Claims:

1. (Previously Presented) A method for re-accommodating passengers who are unable to travel on scheduled flights, comprising the steps of:

obtaining passenger data including customer relationship management data and flight operations data;

processing the passenger data and the flight operations data based on a set of rules; displaying re-accommodation candidates as a result of the processing; and selecting passengers for re-accommodation from the re-accommodation candidates.

- 2. (Cancelled).
- 3. (Previously Presented) The method of claim 1, wherein said passenger data comprises a frequent flyer status of each passenger.
- 4. (Previously Presented) The method of claim 1, wherein said passenger data comprises a remaining unflown ticket value of each passenger.
- 5. (Previously Presented) The method of claim 1, wherein said passenger data comprises a rebooking cost of each passenger.

6. (Original) The method of claim 1, wherein said passenger data comprises

passenger lifetime value data.

7. (Original) The method of claim 1, wherein said passenger data comprises re-

accommodation data.

8. (Previously Presented) The method of claim 1, wherein the processing step

comprises scoring passengers based on the set of rules, and displaying the score of each

passenger.

9. (Original) The method of claim 8, wherein said rules comprise arranging said

passengers according to a descending revenue impact to the airline.

10. (Original) The method of claim 8, wherein said rules comprise arranging said

passengers according to passenger frequent flyer status.

11. (Original) The method of claim 8, wherein said rules require arranging said

passengers according to passenger lifetime value data.

12. (Previously Presented) A system for re-accommodating passengers, comprising:

means for storing passenger data including customer relationship management

data;

means for storing flight operations data;

means for storing a set of rules;

means for processing the passenger data and the flight operations data based on

the set of rules; and

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means for displaying re-accommodation candidates as a result of a processing of

the processing means and for selecting passengers for re-accommodation from the re-

accommodation candidates.

13. (Previously Presented) A machine-readable storage having stored thereon a

computer program having a plurality of code sections executable by a machine for

causing the machine to perform the steps of:

obtaining passenger data including customer relationship management data and

flight operations data;

processing the passenger data and the flight operations data based on a set of rules;

displaying re-accommodation candidates as a result of the processing; and

selecting passengers for re-accommodation from the re-accommodation

candidates.

14. (Cancelled).

15. (Currently Amended) The machine-readable storage of claim 13, wherein said

passenger data comprises a frequent flyer status of each passenger.

16. (Previously Presented) The machine-readable storage of claim 13, wherein said

passenger data comprises a remaining unflown ticket value of each passenger.

17. (Previously Presented) The machine-readable storage of claim 13, wherein said

passenger data comprises a rebooking cost of each passenger.

18. (Original) The machine-readable storage of claim 13, wherein said passenger data

comprises passenger lifetime value data.

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19. (Original) The machine-readable storage of claim 13, wherein said passenger data

comprises re-accommodation data.

20. (Previously Presented) The machine-readable storage of claim 13, wherein the

processing step comprises scoring passengers based on the set of rules, and displaying the

score of each passenger.

21. (Original) The machine-readable storage of claim 20, wherein said rules comprise

arranging said passengers according to a descending revenue impact to the airline.

22. (Original) The machine-readable storage of claim 20, wherein said rules comprise

arranging said passengers according to passenger frequent flyer status.

23. (Original) The machine-readable storage of claim 20, wherein said rules require

arranging said passengers according to passenger lifetime value data.

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